

# **COURT REPORTER'S BOARD**

## **2005 Strategic Plan**

### **MISSION**

The mission of the Court Reporter's Board of California is to provide users of the Judicial System protection through disseminating information and through regulating and testing of the qualifications, performance, and ethical conduct of CSRs and entities regulated by the Board.

### **VISION STATEMENT**

Our vision is for users of the Judicial System to be free from concerns relating to the accuracy and timely delivery of transcripts. The Board is committed to maintaining the highest standards of excellence.

### **To this end, the Board will:**

1. Certify applicants' competence through rigorous and validated testing.
2. Compile and disseminate information about the profession.
3. Actively pursue its expanded authority to oversee court reporting schools.
4. Impartially investigate and promptly resolve violations of laws and regulations administered by the Board.
5. Aggressively assess changing technology and integrate relevant changes into its regulatory program.

## **GOALS**

**#1** Administer a competency test to determine entry level abilities, discipline licensees as appropriate, and regulate the minimum curriculum which court reporting schools must offer.

**#2** Maintain a list of and access to rules, regulations, statutes, and other relevant industry information on the Board's web site.

**#3** Pursue alternate methodology of testing, including computerized testing.

**#4** Review and implement as appropriate recommendations from Sunset Review.

## **ONGOING ISSUES TO REVIEW:**

1. Monitor Board financial status.
2. Investigate inconsistent exam pass rates.
3. Pursue authority to require continuing education for licensees.
4. Publicize the existence of the Board and its functions to the legal community.
5. Monitor activities of the BPPVE (Bureau of Private Post-Secondary and Vocational Education).
6. Adopt regulation to implement a Professional Code of Conduct.
7. Evaluate the Board's reprimand disclosure policy.
8. Evaluate Section 8025(d) of the Business and Professions Code as to need for amendment.